

---

# Software Release Notes

---

## Christie M RGB Series version 1.3.3

This document provides the changes from Christie M RGB Series version 1.3.2 to Christie M RGB Series version 1.3.3.

### Affected products

The following products are affected:

- Christie M 4K15 RGB
- Christie M 4K+15 RGB
- Christie M 4K25 RGB
- Christie M 4K+25 RGB

### Purpose of release

The primary purpose of this release is to introduce the following features and updates:

- Added new fan curves to support production.
- Provided minor fixes and improvements over version 1.3.2.

### Known issues

This release of Christie M RGB Series contains the following known issues:

- On projectors upgraded to Mirage, Christie Link signals delivered over DisplayPort 2 do not display when 3D Mode is set to Multiflash.  
*Workaround:* Setting 3D Mode to Off corrects this issue.
- On models upgraded with a Mirage Pro license, when using the Christie View feature, a horizontal tear in the displayed image is observed.  
*Workaround:* To correct this issue, slightly increase the frame delay through the **MENU > Image Settings > Advanced Image Settings > Frame Delay > Set Delay** option.

### Technical support

Technical support for Christie Enterprise products is available at:

- North and South America: +1-800-221-8025 or [Support.Americas@christiedigital.com](mailto:Support.Americas@christiedigital.com)
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or [Support.EMEA@christiedigital.com](mailto:Support.EMEA@christiedigital.com)
- Asia Pacific ([support.apac@christiedigital.com](mailto:support.apac@christiedigital.com)):
  - Australia: +61 (0)7 3624 4888 or [tech-Australia@christiedigital.com](mailto:tech-Australia@christiedigital.com)
  - China: +86 10 6561 0240 or [tech-supportChina@christiedigital.com](mailto:tech-supportChina@christiedigital.com)
  - India: +91 (80) 6708 9999 or [tech-India@christiedigital.com](mailto:tech-India@christiedigital.com)

- Japan: 81-3-3599-7481
- Singapore: +65 6877-8737 or *tech-Singapore@christiedigital.com*
- South Korea: +82 2 702 1601 or *tech-Korea@christiedigital.com*
- Christie Professional Services: +1-800-550-3061 or *NOC@christiedigital.com*